CASE STUDY:
IMPROVING SECURITY

THE VALUE WE DELIVERED

- **Significantly improved safety and security environment.**

- **Employee and stakeholder assurance of investment in duty of care.**

- **Reduced exposure and liability.**

- **Streamlined workforce and increased efficiency.**

- **Reduced reputational risk.**

- **Increased corporate awareness.**

PROBLEM / CHALLENGE

The deteriorating political and security environment in close proximity to an operational site belonging to one multinational organisation highlighted serious security concerns for its employees.

While the organisation was operational across 126 facilities in 35 companies, it lacked security planning and procedure fit for purpose in such a challenging environment.

In addition, staff lived within the local community and faced a variety of threats from armed attack, kidnapping and wider criminality. Political instability and pressures were also impacting the situation.

SOLUTION

Working in consultation with our client's leadership team at HQ and deploying to site in the Middle East, our team conducted a security audit and risk assessment of the worksite and associated community touchpoints.

Standard Operating Procedures (SOP) were created to minimise risk to staff and operational viability.

- Implementation of crisis management team
- Tiered operating processes rolled out
- Communication systems improved
- Response and evacuation plans created and implemented
- Withdrawal of non-essential staff